# Directions for Patients: COVID-19 Drive-Through Collection Site

## What is the COVID-19 collection site?

The COVID-19 collection site is an alternative location for people suspected of COVID-19 to give a specimen sample for a test; this is instead of going to the emergency department or another medical facility.

## Who can go to the collection site?

The collection site is **ONLY** for pre-screened people who meet **ALL** of following criteria:

- ✓ You called your doctor's office and had a consultation
- ✓ Based on your symptoms and other information you provided, your doctor determined that you meet criteria for COVID-19 testing, and ordered a test for you
- ✓ You have a scheduled appointment at the collection site

## How do I schedule an appointment at the collection site?

Your doctor will give you the phone number to call to schedule an appointment at the collection site. Any individual who does not have a primary care physician, should contact the Ulster County COVID-19 Hotline at 845-443-8888.

**The hours of operation are Monday through Saturday, 8:30 AM to 3:30 PM, and are subject to change.**

## What do I need to bring with me for my appointment?

- ✓ Government-issued photo ID (examples: driver's license, passport)
- ✓ Insurance card (if you have one)
- ✓ Physician order (prescription) for the COVID-19 test. Your doctor will tell you if you need to bring a paper order with you or if it will be submitted electronically.

## Where is the collection site located?

Tech City is located at 300 Enterprise Drive, Kingston, NY 12401. A second location will be forthcoming in Ellenville.

## What do I do when I get to the collection site?

- ✓ Only two passengers per vehicle are permitted at the collection site.
- ✓ You will be given an "Access Pass" after your ID and doctor order are verified. No specimen collection will be done without this pass.

✓ It's important for you to stay in your vehicle. You will be asked to hold up your ID and insurance card for a photograph.

## How will you collect the specimen sample from me?

A trained healthcare provider will use a swab to collect a sample from inside your nose. This is not a blood test.

## What do I do after I leave the collection site?

Drive home and limit your interactions with others during this time. Plan to self-quarantine for up to 14 days. You will receive self-quarantine guidelines at the collection site, and they can also be found at nuvancehealth.org/coronavirus. If you have worsening symptoms such as shortness of breath or difficulty breathing, go to the nearest emergency department. Call the emergency department to tell them you are on your way, and that you have been tested for COVID-19 and are waiting for the results.

## How long will it take to get my test results back?

It may take up to six days to get your test results back. Your doctor will notify you of the results. Only call your doctor if you have not heard back in seven days.

## What should I do if I don't meet the criteria for the specimen collection site, but I still have questions or concerns?

Call the **Ulster County COVID-19 Hotline** at 845-443-8888.

## Where can I go for more information?

For additional information about COVID-19, please visit https://ulstercountyny.gov/coronavirus. In addition to the Ulster County COVID-19 Hotline, you can call the NYS Coronavirus Information Hotline at 888-364-3065.